



**Louise E. Mills**

Federal Credit Union



24 HOUR TELEPHONE BANKING

**HOW DOES IT WORK?**

Louise E. Mill's Federal Credit Union's **24/7 TELEPHONE BANKING** lets you conduct most of your Credit Union transactions in minutes from any Touch Tone phone 24 hours a day, 7 days a week, 365 days a year!

It's Telephone Banking at its best!

**JUST DIAL (978) 346-8877**

A welcoming "voice" will ask you for your Member Number and Access Code. Follow the voice prompts to easy and safe credit union audio transactions.

**WHAT TRANSACTIONS CAN I PERFORM?**

- . Check balances on your Credit Union accounts
- . Make loan payments
- . Transfer funds from one CU account to another
- . Check dividends earned on Shares
- . Check interest paid on loans
- . Determine which Share Draft checks have cleared
- . Plus much more . . .



**IS IT SAFE?**

Only you will have your Member Number and Access Code. It will take both these numbers to access your account. However, if someone discovers your Member Number and your Access Code, they cannot withdraw money from your account because all withdrawals are prohibited under the rules of your Tel-All account.

**Tel-All (978) 346-8877**

**USING TEL -ALL**

**SUFFIXES**

00 = Savings      67 = Christmas Club      65 = Super Saver  
91 = Checking      68 = Vacation Club

**1. MONETARY TRANSACTIONS**

1. Savings to Checking Transfer
2. Transfer Between Suffix
3. Account To Account Transfer
4. Credit Card Payment

**2. ACCOUNT INQUIRIES**

**2nd Menu Choices**

- 1 - Savings Inquiry
- 2 - Checking Inquiry
- 3 - Loan Inquiry
- 4 - Club Inquiry
- 5 - Certificate Inquiry
- 6 - Credit Card Inquiry

**3rd Menu Choices**

- 1 - Balance
- 2 - Last 10 Transactions
- 3 - Last 10 Payroll Transactions
- 4 - Last 10 ATM Transactions
- 5 - Last 10 Electronic Transactions
- 6 - Last 10 Deposits
- 7 - Last 10 Withdrawals

**3. OTHER**

- 1 - Change Pin
- 2 - Calculate Loan
- 3 - Current or Last Year Dividend